



Lost Luggage Procedures at Big White



Arriving at a ski resort with baggage left behind is never a great experience. Big White Ski Resort and Air Canada Jazz want to ensure you have the most stress free ski holiday possible.

If your luggage has been misplaced, please contact our 24 hour front desk at (250) 491-6177, or Air Canada Baggage at www.aircanada.ca.

If you are tracking baggage via the internet, please have your Air Canada tracer number available. If you do not have internet access, our front desk staff at Central Reservations would be happy to assist you.

If you received an Air Canada Jazz equipment rental voucher, it can be redeemed at the Rental Shop, located in the Village Center Mall. For more information regarding rentals, please call (250) 491-6114.



www.flyjazz.ca



www.bigwhite.com